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BEFORE THE
1
                 ILLINOIS COMMERCE COMMISSION
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    IN THE MATTER OF:
3
    WANDA and KIRK DAY,
 4
                 Complainant,
5
                                      No. 03-0512
        VS.
 6
    PEOPLES GAS LIGHT AND COKE
7
    COMPANY,
    Complaint as to 1)
    Extreme/excessive overcharge;
    2) Unwarranted late fees; 3)
    Unwarranted deposit; and 4)
    Failure to read meter in
10
    Chicago, Illinois.
11
                           Chicago, Illinois
                           May 4, 2004
12
             Met pursuant to notice at 1:30 p.m.
13
    BEFORE:
        IAN BRODSKY, Administrative Law Judge.
14
    APPEARANCES:
15
        MS. SUSAN MALONE
        20 West Wacker Drive, Suite 1745
16
        Chicago, Illinois
17
             Appearing for the Complainant;
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        MC GUIRE WOODS, by
        MS. ERIN L. ZIAJA
        77 West Wacker Drive, Suite 4400
19
        Chicago, Illinois
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             Appearing for the Respondent.
21
    SULLIVAN REPORTING COMPANY, by
22
    Steven T. Stefanik, CSR
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2	<u>Witnesses:</u>		Direct	Cross			
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10	Number	For	Identif	icatio	<u>on</u>	<u>In</u>	Evidence
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- 1 JUDGE BRODSKY: Pursuant to the authority of the
- 2 Illinois Commerce Commission, I now call
- 3 Docket 03-0512. This is Wanda and Kirk Day versus
- 4 Peoples Gas Light and Coke Company, and it is a
- 5 complaint as to billing.
- 6 May I have the appearances for the
- 7 record, please.
- 8 MS. ZIAJA: Erin Ziaja with McGuire Woods
- 9 representing the Respondent, Peoples Gas Light and
- 10 Coke Company.
- 11 MS. MALONE: Susan Malone for the Complainants,
- 12 Wanda and Kirk Day
- 13 JUDGE BRODSKY: Okay. Thank you.
- 14 This is the pretrial status hearing
- 15 today. At this point, we have a request for
- 16 stipulation of facts filed by Peoples Gas.
- 17 Ms. Malone -- or actually, first, Ms. Day -- excuse
- 18 me. Ms. Ziaja --
- 19 MS. ZIAJA: Point my direction and I'll respond.
- JUDGE BRODSKY: Do you have any further
- 21 comments?
- 22 MS. ZIAJA: No. I spokes with Ms. Malone

- 1 briefly out in the hallway before coming in. She
- 2 said she has not had an opportunity to review the
- 3 request for stipulation and she was hoping to do
- 4 that tonight.
- 5 I think the point with that was that --
- 6 was to try to narrow the field of facts that are
- 7 going to be brought up in this evidentiary hearing.
- 8 And we weren't aware whether or not what
- 9 Peoples Gas is reflecting on the record in terms of
- 10 the money received from Ms. Day here is in play
- 11 here.
- 12 So this was to try to solidify that
- 13 we're at least not disputing what she paid us and
- 14 what dates she's paid us.
- 15 MS. MALONE: I believe if I got it on Friday.
- 16 JUDGE BRODSKY: Okay.
- MS. MALONE: And so I haven't had the
- 18 opportunity to review it completely with the
- 19 client. I'll try to do it tonight. And if we can,
- 20 we'll stipulate to as much as we can.
- 21 JUDGE BRODSKY: Okay. Well, that's fine. Then
- 22 we'll hold this item until the evidentiary hearing.

- Okay. Are there other matters for today
- 2 other than just to deal with the scope of the
- 3 complaint?
- 4 Obviously, the request for stipulation
- 5 is at issue.
- 6 MS. MALONE: Hm-hmm.
- 7 JUDGE BRODSKY: Is everything within the scope
- 8 of the complaint as submitted originally still at
- 9 issue?
- 10 MS. MALONE: Yes.
- 11 JUDGE BRODSKY: Okay. So with that said, we
- 12 will run the hearing on Thursday beginning at 9:30.
- 13 We'll run it until completion.
- 14 Are there any questions from either of
- 15 you at this point?
- 16 MS. ZIAJA: I have no questions.
- 17 MS. MALONE: I don't believe so.
- 18 JUDGE BRODSKY: Okay. All right. And we had
- 19 discussed the schedule after the -- well, this is
- 20 related to the previous extension.
- 21 At this point, obviously, we're near the
- 22 end of that schedule since this is the pretrial

- 1 status. There were no motions filed that I was
- 2 aware of, so there's really nothing further to
- 3 proceed on today.
- 4 MS. ZIAJA: I will ask one question.
- 5 We're going to be having two witnesses.
- 6 Should I have them both here at 9:30? We're going
- 7 to have one person from the meter testing division
- 8 that's coming in and we're also going to be having
- 9 a customer care representative.
- 10 JUDGE BRODSKY: Okay. And --
- 11 MS. ZIAJA: And I'm not sure what -- I have no
- 12 idea how many witnesses Ms. Malone is planning to
- 13 bring either.
- JUDGE BRODSKY: Okay. So have you guys talked
- 15 about witnesses at all?
- MS. MALONE: No, we haven't.
- I don't know who these peoples are, nor
- 18 what they possibly add. But, you know, I can't
- 19 imagine, given the nature of the complaint, that
- 20 we're going to be talking about a particularly
- 21 lengthy hearing in any event.
- 22 You know, I would imagine witnesses will

- 1 be gone through rather speedily.
- 2 MS. ZIAJA: Well, there's actually quite a few
- 3 issues that are raised in the complaint.
- 4 JUDGE BRODSKY: Yeah, I would ask that you guys
- 5 allow all day for the hearing. Now, you may not be
- 6 here until 5:00 o'clock, okay? But there are a
- 7 number of things to go through and it'll take
- 8 whatever time it takes.
- 9 Let me ask this:
- 10 How many witnesses are you planning to
- 11 provide?
- MS. MALONE: What I'm planning is two witnesses
- 13 and then the -- whatever the cross-examination of
- 14 whatever the Peoples Gas witnesses have to say.
- MS. ZIAJA: Who -- which witness are you
- 16 bringing in?
- MS. MALONE: Very likely, my two clients.
- 18 MS. ZIAJA: Okay. Wanda and Kirk Day?
- 19 MS. MALONE: Right.
- Who are these Peoples Gas
- 21 representatives?
- 22 MS. ZIAJA: One is Donald Taylor who's the

- 1 supervisor of the meter testing and repair
- 2 division. He works with both Peoples Gas as well
- 3 as the City of Chicago meters in terms of testing.
- 4 His testimony will focus on the accuracy
- 5 of the meters, sort of the testing procedure,
- 6 because it's my understanding that one of the
- 7 elements of the complaint is both that the IRDT
- 8 meter that was installed on May 2003 is not reading
- 9 accurately. At least that's my understanding based
- 10 on the previous discussions with Ms. Day. If
- 11 that's not an issue, then let me know what it would
- 12 be.
- MS. MALONE: So he's going to testify that these
- 14 meters generally work.
- MS. ZIAJA: He's going to be testifying as to
- 16 the testing that was done on the meter that was
- 17 installed for Ms. Day's property as well as the
- 18 general testing procedures.
- 19 He's also going to be able to testify to
- 20 the accuracy of the meter that was removed and it
- 21 was installed on her property, because it's my
- 22 understanding that she's not only alleging that the

- 1 initial meter, the original meter that was placed
- 2 in her building, however many years ago was
- 3 malfunctioning and not reading correctly, but also
- 4 that the new meter that's been installed is not
- 5 reading correctly.
- 6 Is that accurate?
- 7 MS. MALONE: Hm-hmm.
- 8 MS. ZIAJA: Okay. So it will be Donald Taylor
- 9 is the name of the supervisor who will be testing
- 10 to that fact.
- 11 And then Brian Schmult is the customer
- 12 care representative who will be testifying as so
- 13 sort of the maintenance of the account and his
- 14 communications with Ms. Day and their attempt to
- 15 try to reconcile the situation as well as the
- 16 accuracy of the transcript.
- 17 JUDGE BRODSKY: Okay. Given the nature of the
- 18 discussion, is everybody going to be ready to
- 19 proceed on Thursday?
- 20 MS. MALONE: Yeah.
- 21 MS. ZIAJA: Hm-hmm.
- 22 JUDGE BRODSKY: Okay. All right. Then I guess

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what we'll do is we'll continue it until that time.
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               And if you have any matters that you
 3
    wish to discuss amongst yourselves, the room will
    be open for a brief period and you may do that.
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    Otherwise, I'll see you all on Thursday.
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 6
               Thank you.
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       MS. MALONE: Okay. Thank you.
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       MS. ZIAJA: Thank you.
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                           (Whereupon, said hearing was
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                           continued to May 6, 2004.)
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